

Brighton Systems and Complex Systems Toolkit Framework

DEFINING THE SYSTEM

Elements, Communication, Relationships

Describe the separate elements and how they are inter-related.

What type of boundaries exist and how permeable are they?

Use visual methods

What kind of situation or problem is it?

Is the situation simple, complicated, complex or chaotic? (Snowden and Boone, 2007: 73)

| Simple | Complicated | Complex | Chaos |
|------------------------|--------------------|-----------------------|-----------------|
| Predictable | Analyse to predict | Unpredictable changes | Unstable change |
| Clear cause and effect | | | |



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x What does the current range of indicators tell you about the health of the overall system?

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